

## Hooper's Garden Center LLC Return Policy and Warranty



Thank you for purchasing your gardening needs with Hooper's Garden Center. We hope you had an enjoyable experience. Hooper's Garden Center strives to provide our customers and community with quality and a variety of gardening needs. Hooper's staff works diligently to ensure proper plant care for the customer's benefit of having a great buying experience and access to quality products. The following will outline the NEW Hooper's Garden Center LLC. warranty and/or return policy:

Hooper's is not responsible for the following issues leading to poor plant health and/or death of plant; plant upkeep, diseases, over-watering, lack of watering, or failure to provide adequate gardening practices to purchased annuals, perennials, shrubs, and trees.

It is the responsibility of the customer to provide adequate care for purchased material. Seeking information and researching plant selections is vital to happy & healthy selections.

Garden Center Retail	Perennials and Annuals	Trees & Shrubs
<p>**All sales on hardgoods have a return policy of 14 days.</p> <p>**Clearance items are considered a final sale and <u>NO</u> refunds will be given on these items.</p> <p>**No return without full packaging of product.</p> <p>**No return without receipt.</p> <p>**All soils and growing media are final</p> <p>*No return on electronics.</p>	<p>ALL sales are final. This policy will ensure that from the moment perennials, annuals, vegetables, herbs, and flower baskets leave our facility, they will stay in the same healthy condition as we grew them.</p>	<p>Shrubs, &amp; Trees have a seasonal warranty (seasonal meaning-March-September same year of purchase).</p> <p>Meaning Hooper's Garden Center LLC. will provide a replacement only for the purchase(s) made the same season. For the warranty to be valid, the customer is responsible for proficient care of their purchase. Site location, soil requirements, sun exposure, watering, fertilizing, pruning, wildlife mitigation, winterizing etc., is the sole responsibility of the customer.</p>

**Hooper's Garden Center LLC. reserves the right to decline warranties if the aforementioned hasn't been properly addressed.**

We will provide replacement on any current season purchased shrub or tree with 40% die back. The aforementioned still applies meaning proper care and upkeep.

Thank you for purchasing with us and we look forward to servicing you in the future.

Best,  
Hooper's Garden Center LLC